

EMERGENCY SCENARIO CARDS

SCENARIO CARDS - EMERGENCY SCENARIO CARDS



CUSTOMER SERVICE - RESPONDING TO EMERGENCIES

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A fire starts in the kitchen
near customers and
coworkers.

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The street outside the
building begins to flood.

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A customer or coworker
has a heart attack.

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The building suddenly loses power.

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An armed gunman robs the store.

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There are reports of a tornado in your neighborhood.

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You notice money missing
from work.

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You notice an unfamiliar
person acting strangely.

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You hurt your back picking
something up.

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You injure yourself on a
piece of equipment at
work.

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