

## SCENARIO CARDS - RESTAURANT PROBLEMS

SCENARIO CARDS - RESTAURANT PROBLEMS

You don't understand  
the waiter.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

Your hamburger is not  
cooked enough.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

Your hamburger has mustard  
and you hate mustard.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

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Your enchiladas have mushrooms and you asked for no mushrooms.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

You get an iced tea, but you ordered a coke.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

You get the wrong order.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

SCENARIO CARDS - RESTAURANT PROBLEMS

You drop your fork.

SCENARIO CARDS - RESTAURANT PROBLEMS

7.6

Your glass is dirty.

SCENARIO CARDS - RESTAURANT PROBLEMS

7.6

The bathroom  
is out of  
toilet paper.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

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You need  
a refill of water.

SCENARIO CARDS - RESTAURANT PROBLEMS

7.6

You have no silverware  
or napkins.

SCENARIO CARDS - RESTAURANT PROBLEMS

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Your meal does not taste  
good. You want to order  
something different.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

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Your French fries  
are cold.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

You want to order and  
have been waiting a  
long time, but you can't  
find your waiter.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

Your waiter forgot the  
salad you ordered.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

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It is very cold in the restaurant and you don't have a jacket.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

Your waiter charged you for a drink you did not order.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

The restaurant only accepts cash but you only have a credit card.

7.6

## SCENARIO CARDS - RESTAURANT PROBLEMS

SCENARIO CARDS - RESTAURANT PROBLEMS

The service is very slow  
and you are in a hurry.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

The music is too loud  
in the restaurant.

7.6

SCENARIO CARDS - RESTAURANT PROBLEMS

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask the waiter to repeat what he said or to speak more slowly.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask if your hamburger can be cooked longer.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter you don't like mustard and ask for a new hamburger.

7.6



## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter you asked  
for no mushrooms and ask  
for new enchiladas.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask if you can have  
a coke instead.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter your order  
is wrong and ask for the  
correct order.

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask for a new fork.

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7.6

Ask for a new glass.

SCENARIO CARDS - RESTAURANT SOLUTIONS

7.6

Tell the waiter there is  
no more toilet paper in  
the bathroom.

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Find the waiter and  
ask for more water.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask to get some  
napkins and silverware.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter your food doesn't  
taste good and ask if you could  
order something else.

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask if your French fries  
can be heated up.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Find another waiter and  
tell them you want to order.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask the waiter to bring  
the salad you ordered.

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask the waiter if they can turn down the AC or turn on the heat.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter you did not order the extra drink and do not want to pay for it.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask where the nearest ATM is and get cash to pay for your meal.

7.6

## SCENARIO CARDS - RESTAURANT SOLUTIONS

SCENARIO CARDS - RESTAURANT SOLUTIONS

Tell the waiter you are in a hurry. Ask if they could bring the check with your meal.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

Ask if the music can be turned down since it is hard to hear.

7.6

SCENARIO CARDS - RESTAURANT SOLUTIONS

7.6