

DIALOGUES - PHARMACIES AND PRESCRIPTIONS

Dialog 1:

Pharmacist: Hi, how can I help you?

Patient: I need to get my prescription filled.

Pharmacist: Ok, we can have it ready in 20 minutes if you want to wait.

Patient: Ok. Can I come back for it later?

Pharmacist: Yes, that's fine.

Patient: Thank you.

4.4 (INTERMEDIATE)

Dialog 2:

Patient: I'm here to pick up my prescription.

Pharmacist: Ok, what is your last name?

Patient: Smith.

Pharmacist: Thank you. Here you go. Do you have any questions about the medication?

Patient: Yes, are there any special instructions?

Pharmacist: Yes, you need to take it with food.

Patient: Ok. How do I get refills?

Pharmacist: You can call us each month to request a refill.

Patient: Ok, thank you!

4.4 (INTERMEDIATE)

Dialog 3:

Pharmacist: Hi, how can I help you?

Patient: I need to get my prescription filled.

Pharmacist: Ok, we will call you when it is ready.

Patient: Can I wait here? How long will it take?

Pharmacist: Sure, we can have it ready in 20 minutes.

Patient: Thank you.

4.4 (INTERMEDIATE)

Dialog 4:

Pharmacist: Mr. Smith, your prescription is ready. Do you have any questions?

Patient: Yes, are there any special instructions?

Pharmacist: Yes, you need to take it at the same time every day.

Patient: Thank you. I will need a refill every month. How do I get refill?

Pharmacist: You can sign up for automatic refills. Then we will call you each month when it is ready to be picked up.

Patient: Ok, I want to do the automatic refills. Thank you! 4.4 (INTERMEDIATE)

Dialog 5:

Pharmacist: Hi, how can I help you?

Patient: I need to get my prescription filled.

Pharmacist: Ok. Do you want to wait or will you come back later to pick it up?

Patient: How long will it take?

Pharmacist: We can have it ready in 20 minutes, or you can come back another day.

Patient: I can come back tomorrow. Thank you. 4.4 (INTERMEDIATE)

Dialog 6:

Patient: I'm here to pick up my prescription.

Pharmacist: What is your last name?

Patient: Smith.

Pharmacist: Here you go Mrs. Smith. I see you need refills every month. Would you like to sign up for automatic refills?

Patient: How do I do that?

Pharmacist: Just sign here and we will call you every month when your refill is ready to be picked up.

Patient: Thank you! 4.4 (INTERMEDIATE)

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Dialog 7:

Patient: I'm here to pick up my prescription.

Pharmacist: Ok, I need to see your ID.

Patient: Here you go.

Pharmacist: Thank you. Here you go. Do you have any questions about the medication?

Patient: Yes, Are there any special instructions?

Pharmacist: Just take one capsule every day. You do not need to take it with food, but you can.

Patient: Thank you. Are there any side effects?

Pharmacist: Some people experience weight gain. You can talk to your doctor if you have any concerns.

Patient. Ok. Thank you!

4.4 (INTERMEDIATE)

Dialog 8:

Patient: I'm here to pick up my prescription.

Pharmacist: Ok, I need to see your ID.

Patient. Here you go.

Pharmacist. Thank you. Here you go. Do you have any questions?

Patient: Yes, are there any side effects?

Pharmacist: Some people complain of back pain. You can talk to your doctor if you have any concerns.

Patient: Ok, thank you!

4.4 (INTERMEDIATE)
